



ROLEX WORLD SERVICE

DOCUMENTS



Ref: rolex-media-brochure_empty

Rolex World Service - Information sheet

Credits: © Rolex



Ref: rolex-media-brochure_empty

Rolex World Service - Contact sheet

Credits: © Rolex

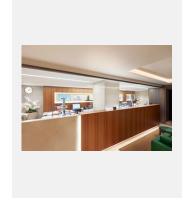


Ref: rolex-media-brochure_empty

The Restoration Atelier - Contact sheet

Credits: © Rolex

ROLEX WORLD SERVICE



Ref: 1_rolex_sav

DESIGNED TO MEET THE BRAND'S TECHNICAL STANDARDS, THE CUSTOMER RECEPTION AREA ENCAPSULATES THE ESSENCE OF ROLEX.

Credits: © Rolex/GREGOIRE VIEILLE



Ref: 2_rolex_sav

THE WATCH IS CLOSELY EXAMINED BY A WATCHMAKER, WHO ASSESSES THE WORK TO BE DONE.

Credits: © Rolex/Denis Hayoun



Ref: 3_rolex_sav

THE WATCHMAKER DETACHES THE BRACELET TO GAIN ACCESS TO THE BACK OF THE WATCH AND OPEN THE CASE.

Credits: © Rolex/Denis Hayoun

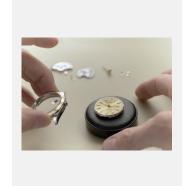


Ref: 4_rolex_sav

THE WATCHMAKER REMOVES THE WINDING STEM SO AS TO BE ABLE TO EXTRACT THE MOVEMENT FROM THE WATCH CASE.



ROLEX WORLD SERVICE



Ref: 5_rolex_sav

THE MOVEMENT, STILL FITTED WITH ITS DIAL AND HANDS, IS TAKEN OUT OF THE WATCH CASE.

Credits: © Rolex/Denis Hayoun



Ref: 6_rolex_sav

BEFORE DISMANTLING THE MOVEMENT, THE WATCHMAKER REMOVES THE DIAL.

Credits: © Rolex/Denis Hayoun



Ref: 7 rolex sav

THE WATCHMAKER PLACES THE MOVEMENT'S COMPONENTS INTO A BASKET FOR CLEANING IN AN ULTRASONIC BATH.

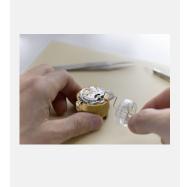
Credits: © Rolex/Denis Hayoun



Ref: 8_rolex_sav

ONCE THE COMPONENTS HAVE BEEN CLEANED AND DRIED, THE WATCHMAKER REASSEMBLES THE MOVEMENT. HERE, THE PALLET FORK IS FITTED.

Credits: © Rolex/Denis Hayoun



Ref: 9_rolex_sav

THE MOVEMENT'S TIMEKEEPING ACCURACY IS ADJUSTED USING A MICROSTELLA REGULATING KEY. EACH WATCH IS INDIVIDUALLY TESTED FOR WATERPROOFNESS.

Credits: © Rolex/Denis Hayoun



Ref: 10_rolex_sav

AFTER REMOUNTING THE DIAL ON THE MOVEMENT, THE WATCHMAKER MANUALLY FITS IN THE HANDS, ONE AT A TIME.

Credits: © Rolex/Denis Hayoun



Ref: 11_rolex_sav

ALL PARTS OF THE WATCH ARE REPOLISHED OR SATIN-FINISHED ACCORDING TO THEIR ORIGINAL FINISH. HERE, A CASE BACK IS POLISHED.

Credits: © Rolex/Denis Hayoun

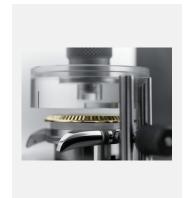


Ref: 12_rolex_sav

THE BRACELET IS ENTIRELY REPOLISHED OR SATIN-FINISHED ACCORDING TO ITS ORIGINAL FINISH.



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Ref: 13_rolex_sav

THE BEZEL IS FRICTION-FITTED TO THE MIDDLE CASE.

Credits: © Rolex/Denis Hayoun



Ref: 14_rolex_sav

EACH WATCH IS INDIVIDUALLY TESTED FOR WATERPROOFNESS.

Credits: © Rolex/Denis Hayoun



Ref: 15_rolex_sav

AFTER CASING THE MOVEMENT, THE WATCH IS TESTED IN DIFFERENT POSITIONS TO VERIFY ITS CHRONOMETRIC PERFORMANCE.

Credits: © Rolex/Denis Hayoun



Ref: 16_rolex_sav

THE MOVEMENT'S TIMEKEEPING ACCURACY IS ADJUSTED USING A MICROSTELLA REGULATING KEY.

Credits: © Rolex/Denis Hayoun



Ref: 17_rolex_sav

THE CHRONOMETRIC
PERFORMANCE OF THE WATCH IS
TESTED OVER A CYCLE OF AT
LEAST 24 HOURS IN CONDITIONS
SIMULATING THOSE ON THE
WEARER'S WRIST.

Credits: © Rolex/Denis Hayoun



Ref: 18_rolex_sav

THE WATCHES' WATERPROOFNESS IS TESTED IN HYPERBARIC TANKS DEVELOPED BY THE BRAND.

Credits: © Rolex/Denis Hayoun



Ref: 19_rolex_sav

ONCE THE CASE BACK HAS BEEN SCREWED DOWN AND THE WATCH HAS BEEN CHECKED TO CONFIRM PROPER FUNCTIONING, THE WATCHMAKER REATTACHES THE BRACELET TO THE CASE.

Credits: © Rolex/Denis Hayoun



Ref: 20_rolex_sav

DURING A FINAL CONTROL, THE WATCHMAKER CHECKS THAT THE WATCH'S FUNCTIONS ARE PERFECTLY OPERATIONAL AND THAT ITS APPEARANCE IS IMPECCABLE.



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Ref: 21_rolex_sav

BEFORE RETURNING THE WATCH TO ITS OWNER, THE WATCHMAKER FULLY WINDS THE MOVEMENT VIA THE WINDING CROWN.

Credits: © Rolex/Denis Hayoun

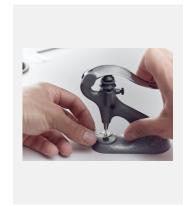


Ref: 22_rolex_sav

EACH WATCH LEAVING A ROLEX AFTER-SALES SERVICE WORKSHOP BENEFITS FROM AN INTERNATIONAL TWO-YEAR GUARANTEE COVERING THE PARTS AND LABOUR.

Credits: © Rolex/Denis Hayoun

THE RESTORATION ATELIER



Ref: 1_rolex_restauration

WHENEVER POSSIBLE, WORN COMPONENTS ARE RESTORED OR PERFECTLY RECREATED USING TECHNIQUES AND MATERIALS OF THE PERIOD. HERE, THE WATCHMAKER DRIVES OUT A DAMAGED JEWEL FROM THE BARREL BRIDGE.

Credits: © Rolex/Denis Hayoun



Ref: 2_rolex_restauration

THE WATCHMAKER TAKES CARE TO PRESERVE A MAXIMUM OF THE ORIGINAL AESTHETICS AND CHARACTERISTICS OF EACH RESTORED WATCH. HERE, HE REFINISHES THE CHAMFERING OF THE TRAIN WHEEL BRIDGE TO RESTORE ITS SHINE.

Credits: © Rolex/Denis Hayoun



Ref: 3_rolex_restauration

THE WATCHMAKERS AT THE RESTORATION ATELIER IN GENEVA HANDLE OLD AND RARE COMPONENTS; THEIR WORK DEMANDS ABSOLUTE CONCENTRATION.

Credits: © Rolex/Denis Hayoun



Ref: 4_rolex_restauration

EACH "RESTORATION" SERVICE IS CARRIED OUT IN KEEPING WITH WATCHMAKING TRADITIONS AND CRAFTSMANSHIP, WHERE THE ARTISAN'S TOUCH IS OF PARAMOUNT IMPORTANCE. HERE, THE WATCHMAKER CHECKS THE CHRONOGRAPH'S COUNTERS.



ROLEX WORLD SERVICE



Ref: 5_rolex_restauration

CERTAIN OPERATIONS ON WATCHES ENTRUSTED TO THE RESTORATION ATELIER ARE PERFORMED BY A JEWELLER. HERE, A HINGE IS RESOLDERED ON THE BLADE OF A CLASP.